

Frequently Asked Questions (FAQs)

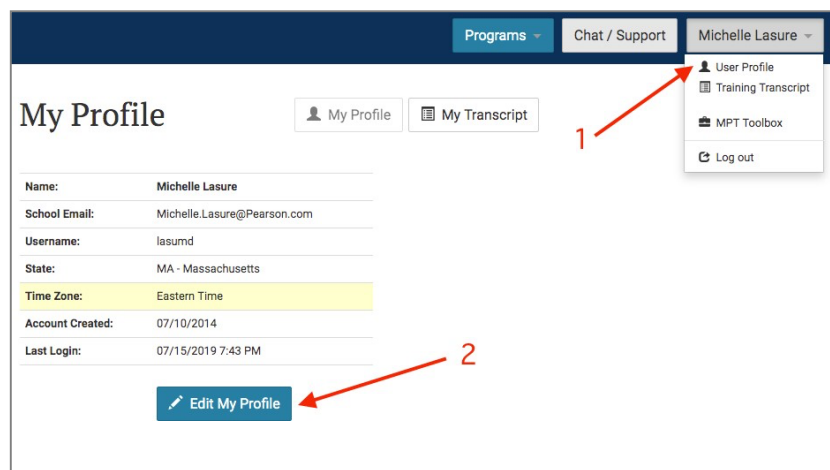
Q: I registered on the site, but did not receive an Activation email.

A: The activation email likely went to a SPAM folder, or was deleted automatically, because your email software saw it as junk mail. Check your Spam or Junk folder, or talk to your local system administrator.

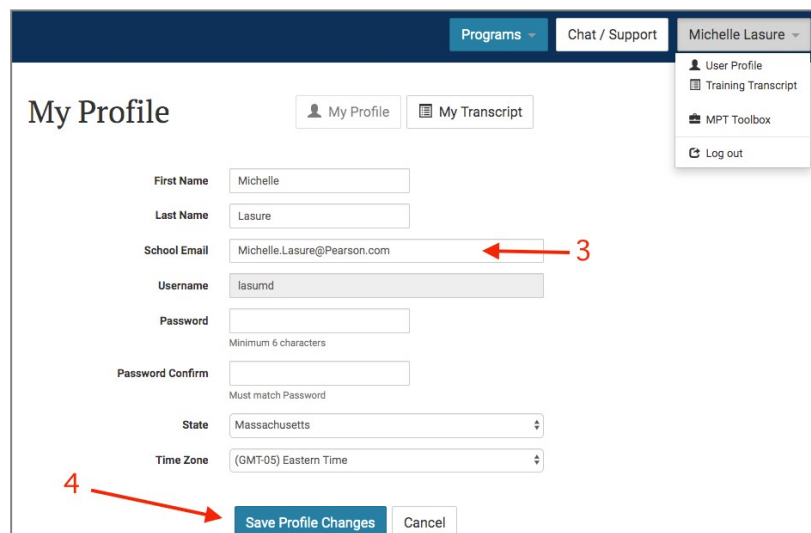
Q: How do I change my account email address?

A: Access your **User Profile** to make changes to your account information.

1. Log in to the site and select **User Profile** from the menu displaying your name.
2. Then click **Edit My Profile**.



3. Update the **School Email** field with your new email address.
4. Click **Save Profile Changes** to save the new information.

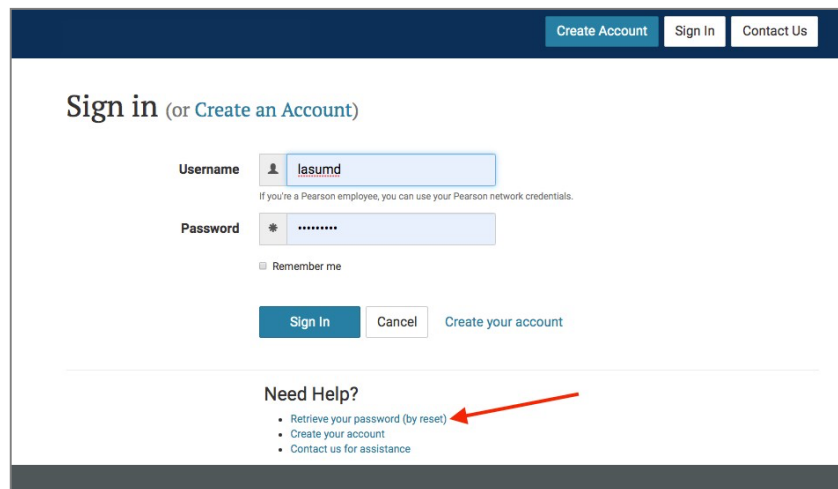


Frequently Asked Questions (FAQs)

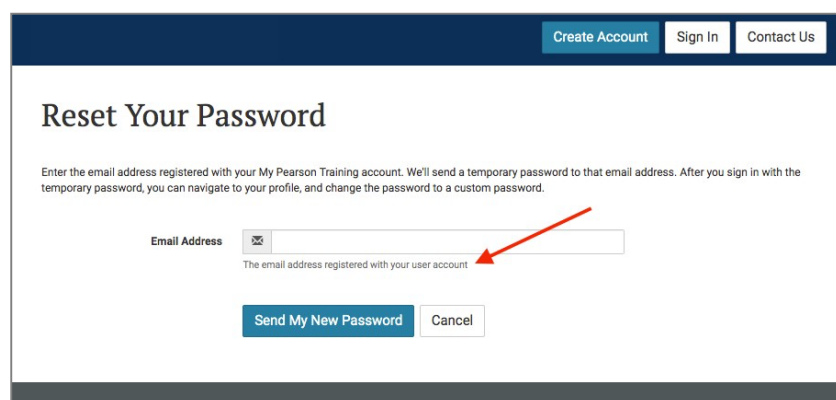
Q: I forgot my password. How can I reset it?

A: Use the **Reset Password** link to reset your password via email.

1. On the login screen, click **Retrieve your password (by reset)** under the **Need Help?** heading.




2. Enter the email address associated with your account, and click **Send My New Password**. You will receive an email with a link to reset your password. If you don't receive an email, check your Spam folder.



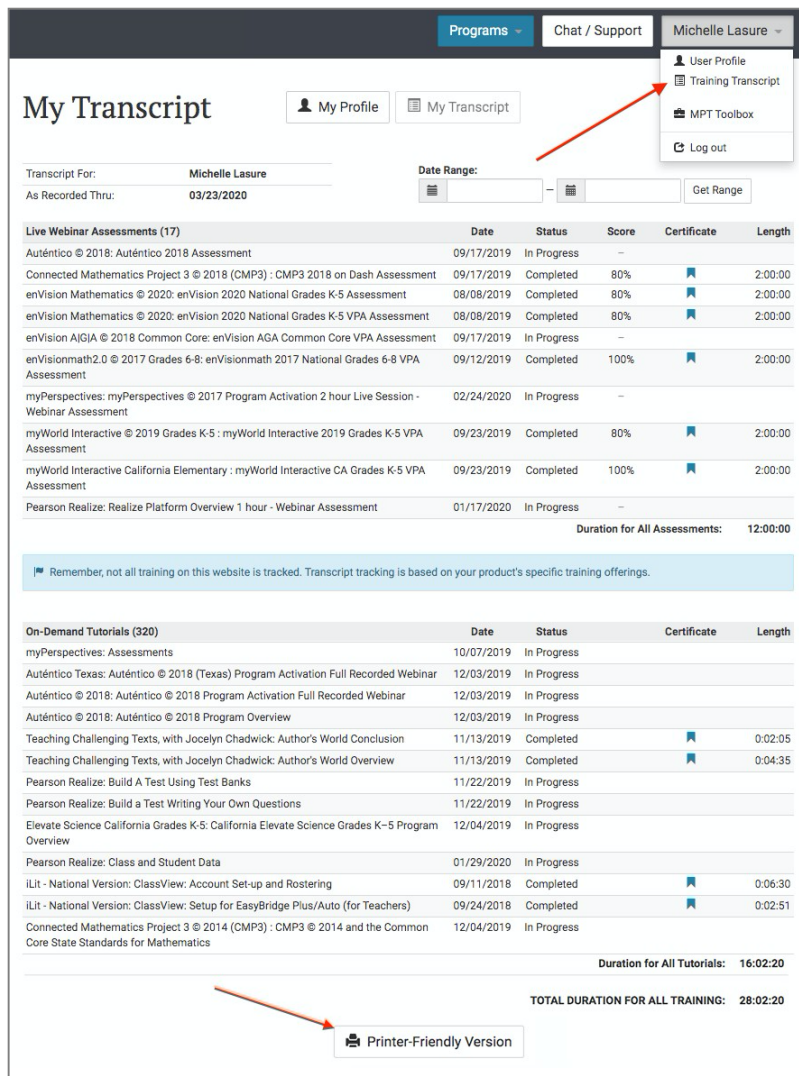
Frequently Asked Questions (FAQs)

Q: How do I view my transcript and print certificates?

A: Log in to the site and select **Training Transcript** from the menu displaying your name. Most training **In Progress** or **Completed** will display by default, or use the **Date Range** to filter your view. Asynchronous courses only display on the transcript once 85% of the course has been completed.

Click the blue ribbon icon  to print certificates for completed training. You may need to select the **Print Background Images** option to print your transcript.







Click the **Printer-Friendly Version** button at the bottom of the page to print your entire transcript.








My Transcript

Transcript For: Michelle Lasure
As Recorded Thru: 03/23/2020

Date Range: - [Get Range](#)

Live Webinar Assessments (17)	Date	Status	Score	Certificate	Length
Auténtico © 2018: Auténtico 2018 Assessment	09/17/2019	In Progress	-		
Connected Mathematics Project 3 © 2018 (CMP3) : CMP3 2018 on Dash Assessment	09/17/2019	Completed	80%		2:00:00
enVision Mathematics © 2020: enVision 2020 National Grades K-5 Assessment	08/08/2019	Completed	80%		2:00:00
enVision Mathematics © 2020: enVision 2020 National Grades K-5 VPA Assessment	08/08/2019	Completed	80%		2:00:00
enVision A G A © 2018 Common Core: enVision AGA Common Core VPA Assessment	09/17/2019	In Progress	-		
enVisionmath2.0 © 2017 Grades 6-8: enVisionmath 2017 National Grades 6-8 VPA Assessment	09/12/2019	Completed	100%		2:00:00
myPerspectives: myPerspectives © 2017 Program Activation 2 hour Live Session - Webinar Assessment	02/24/2020	In Progress	-		
myWorld Interactive © 2019 Grades K-5 : myWorld Interactive 2019 Grades K-5 VPA Assessment	09/23/2019	Completed	80%		2:00:00
myWorld Interactive California Elementary : myWorld Interactive CA Grades K-5 VPA Assessment	09/23/2019	Completed	100%		2:00:00
Pearson Realize: Realize Platform Overview 1 hour - Webinar Assessment	01/17/2020	In Progress	-		
Duration for All Assessments: 12:00:00					

 Remember, not all training on this website is tracked. Transcript tracking is based on your product's specific training offerings.

On-Demand Tutorials (320)	Date	Status	Certificate	Length
myPerspectives: Assessments	10/07/2019	In Progress		
Auténtico Texas: Auténtico © 2018 (Texas) Program Activation Full Recorded Webinar	12/03/2019	In Progress		
Auténtico © 2018: Auténtico © 2018 Program Activation Full Recorded Webinar	12/03/2019	In Progress		
Auténtico © 2018: Auténtico © 2018 Program Overview	12/03/2019	In Progress		
Teaching Challenging Texts, with Jocelyn Chadwick: Author's World Conclusion	11/13/2019	Completed		0:02:05
Teaching Challenging Texts, with Jocelyn Chadwick: Author's World Overview	11/13/2019	Completed		0:04:35
Pearson Realize: Build A Test Using Test Banks	11/22/2019	In Progress		
Pearson Realize: Build a Test Writing Your Own Questions	11/22/2019	In Progress		
Elevate Science California Grades K-5: California Elevate Science Grades K-5 Program Overview	12/04/2019	In Progress		
Pearson Realize: Class and Student Data	01/29/2020	In Progress		
iLit - National Version: ClassView: Account Set-up and Rostering	09/11/2018	Completed		0:06:30
iLit - National Version: ClassView: Setup for EasyBridge Plus/Auto (for Teachers)	09/24/2018	Completed		0:02:51
Connected Mathematics Project 3 © 2014 (CMP3) : CMP3 © 2014 and the Common Core State Standards for Mathematics	12/04/2019	In Progress		
Duration for All Tutorials: 16:02:20				
TOTAL DURATION FOR ALL TRAINING: 28:02:20				

